

## How to use Anti-Spam Quarantine Digest

Thank you for purchasing Hosted Exchange from LoDoCloud. This document illustrates how to use the Anti-Spam quarantine digest summary.

When the LoDoCloud Anti-Spam system receives a message flagged as spam, users can select from three options for handling and delivering the message, See example below:



Quarantine Summary Digest  
for [email@yourcompany.com](mailto:email@yourcompany.com)

These messages have been flagged as SPAM. If you see a message that should be delivered to your inbox you can release it below.

If you have any questions or concerns, please contact your email administrator.

Click "View" to look at the message in the quarantine, or click "Release" to release a copy of the message from the quarantine and mail it to yourself. Otherwise click "Release & Report" to release a copy of the message from the quarantine and report the message as not spam.

Junk | Filter

Junk Quarantine				
Action	From	Subject	Date Received	
<a href="#">View</a>   <a href="#">Release</a>   <a href="#">Release &amp; Report</a>	Email Sender <a href="mailto:email@send.com">email@send.com</a>	Another Test - FW: Can technology actually improve learning outcomes?	Tue Jun 12, 1:03pm	
<a href="#">View</a>   <a href="#">Release</a>   <a href="#">Release &amp; Report</a>	Email Sender <a href="mailto:email@send.com">email@send.com</a>	Fwd: Can technology actually improve learning outcomes?	Tue Jun 12, 10:34am	

- VIEW –allows the user to review the quarantined message in a web browser.
- RELEASE – will allow delivery of the message to the user’s inbox this one time.
- RELEASE and REPORT - will allow delivery of that message to the user’s inbox and report the message as safe so future messages from this sender will be automatically delivered to your inbox.

Users will receive a Quarantine Summary Digest only when there are quarantined messages. Each digest will contain only the latest messages that have been quarantined. The messages are kept in quarantine for seven days, after which they will be removed.

*If you have any problems or questions, please contact Ed Rich at [support@lodocloud.com](mailto:support@lodocloud.com).*